

# 4 State Controller Hex Nut Loose

### **Problem**

The hex nut on the 4 State Controller may be loose causing the black female connector inside the silver sleeve to twist. If the 'peak' of the black female connector is not correctly positioned, the 4 State Controller and cable connectors will not properly align. The user may force the two together while trying to align the arrows which may cause damage to the tester and/or cable.







### Solution

Ensure the 'peak' of the black female connector is at the top and in line with the arrow.

With the 'peak' in the correct orientation, carefully tighten the hex nut. Be careful to not over-tighten which may cause damage.



### References

4 State Controller Operation Manual - http://viewglass.com/assets/pdfs/igu-testing-guide.pdf

## Need additional help?

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